



**Community Resolution Center and Community Mediation Services
presents in partnership**

General Civil Mediator Training MCR 2.411 SCAO Approved for Court Roster Mediators

**April 19-21 and May 3 & 4, 2012
5 Day - 40hr Training 9am to 6pm
Ralph A. MacMullen Conference Center in Roscommon**

Gain the knowledge and skills to become a trained mediator. Help others resolve conflict personally and professionally. Learn and practice the mediation process:

- How to listen effectively
- How to ask the right kinds of questions
- How to deal with difficult behavior
- How to help the parties get beyond impasse to achieve satisfying resolutions

Outstanding TRAINING Featuring Barbara Johannessen, one of Michigan's finest, most respected and experienced trainers. Barbara leads this intensive and highly interactive 40-hour SCAO approved training using hands-on demonstrations, multi-media training formats, mini-lectures and round table discussions. Qualified and experienced observers/coaches complete the picture, providing individualized feedback.

Cost: \$500.00 **Includes:** Course materials, lunch and Training Certificate

Post-Training observation and co-mediation time is also included and will be scheduled on an individual basis.

If you become a volunteer mediator with us after completion of training and observations you can qualify for a partial refund of the training cost. Check with us for more details.

Call Today to Register

Community Mediation Services

116 East Fifth Street Gaylord, MI 49735

Phone: 989-732-1576 Fax: 989-705-1337

Email: annette.cms@frontier.com

Website: www.otsego.org/cms/

**Experience a fantastic training at one of
Michigan's most beautiful
Conference Centers!**

**Lodging is available at special rates,
3 nights and 3 dinners
includes canoeing and kayaking
\$100.00 all inclusive**

Training Registration Form

Contact information

Print name as you wish it to appear on certificate: _____

Phone: _____ Email: _____

Mailing Address: _____

City/State/Zip: _____

Background information for trainer

Occupation/Employer: _____

Education (list degrees): _____

Related Experience/Training: _____

Other information

Where did you hear about this Mediator Training?

☐ CMS website ☐ SCAO ☐ email ☐ friend ☐ Bar Assoc. ☐ other _____

☐ interested in overnight lodging at my own expense

Special accommodations or dietary needs _____

Please send this completed form by April 1, 2012 via email, fax, or mail to:

Email: annette.cms@frontier.com

Fax: 989-705-1337

Mail: Community Mediation Services
116 East Fifth Street
Gaylord MI 49735

Mail check payable to the *Community Mediation Services* to address above.

Registration confirmation

Email confirmation will be sent upon receipt of payment. Additional training information will be sent to participants approximately 1-2 weeks prior to start of training.

For Administrative Purposes Only: Date Received ____/____/____ confirm sent ____/____/____